

WEDDING TERMS & CONDITIONS

BOOKING YOUR WEDDING

- 1 Due to the time required and limited availability all wedding consultations are by appointment only. Any quotes provided following a consultation will be valid for 14 days. If after 14 days the date has not been reserved the date will be opened back up to other couples.
- 1.2 As we are limited to the amount of weddings we can fulfill, a non refundable booking fee of £65.00 is required along with a signed copy of the wedding terms and conditions to secure the date. Acceptable methods of payments are by BACS to The Thistle & The Rose a/c 20107003 sort code 09-01-28 or by card payment over the phone.
- 1.3 The balance is due to be paid 30 days prior to your wedding date after a final consultation. If you fail to pay your invoice by the required date we reserve the right to cancel your order.
- 1.4 If you decide to postpone your wedding and we are available on your reserved date we will carry over the £65.00 non refundable booking fee. Whilst we will make every effort to accommodate a new date if we are not available your booking fee will not be returned to you.
- 1.5 All wedding flowers are pre-ordered 14 days prior to the wedding date therefore for any cancellations of weddings within 14 days prior to the date this will result in no refund being given.
- 1.6 As flowers are ordered 14 days prior to the wedding date, no major changes can be made after this point.
- 1.7 Fresh flowers are a living product and are dependent on weather conditions, quality checks and sometimes influences beyond our control. On rare occasions we may have no alternative but to substitute a specific flower or flower colour. If this happens, we will inform you and reserve the right to source an alternative flower as close to the original choice as possible.
- 1.8 It is your responsibility to take our appropriate wedding insurance that offers your appropriate cover. The Thistle & The Rose shall not be liable for any failure or delay in the performance of this agreement for the period that such failure or delay is:
Beyond the reasonable control of The Thistle & The Rose and materially affects the performance of any of its obligations under this agreement and could not reasonably have been foreseen or provided against. For clarity this includes any pandemic or epidemic which materially impacts the ability of The Thistle & The Rose to complete obligations laid down in this agreement.

DELIVERY OF YOUR WEDDING FLOWERS

- 2.1 A standard delivery charge of £10 is payable and includes a maximum of two separate delivery locations within a 20 mile radius of our workshop. For deliveries outwith this there will be an additional charge of .40p per mile.

ACCEPTANCE OF QUOTATION, TERMS & CONDITIONS

If you reserve the date with us by paying a £65.00 booking fee having received a copy of these T&Cs in line with point 1. but do not return a signed copy of the T&C we will assume that you have read and agreed with them and they will be thereforE fully enforceable without a signature.

I/We hereby accept the quotation provided and the terms and conditions detailed within this document.

I/We wish to reserve the date with The Thistle & The Rose Florist and of have paid the £65.00 non refundable booking fee.

SIGNED _____

NAME(S) _____

DATE _____

The Thistle & The Rose

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